



## Cohen and Wolf Attorney Kaelyn Mostafa Claims Lemon Law Victory Against Jaguar Land Rover

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After an arbitration hearing before the Connecticut Department of Consumer Protection, Attorney Kaelyn Mostafa won a lemon law award of over \$60,000 for New Haven client and consumer, Tyler Smith. The favorable arbitration decision ordered multinational luxury car manufacturer, Jaguar Land Rover, to refund Smith the entire cost of the lease and pay consequential damages, including attorney's fees and rental car costs.

On February 7, 2020, Smith leased a brand-new 2020 Land Rover Velar from a dealer in North Haven. Smith noticed a loud "metal on metal" noise when applying the brakes and immediately reported the defect to the dealer. After three unsuccessful attempts by the dealer to repair the vehicle and a fourth cancelled repair service by the dealer, Smith ceased operating the vehicle due to serious safety concerns about the brake system.

After determining that Smith's vehicle met the eligibility requirements for relief under Chapter 743b of the Connecticut General Statutes (nicknamed the "lemon law"), Attorney Mostafa filed a complaint with the Department of Consumer Protection. The lemon law arbitration hearing was held on March 31, 2022, and the decision was issued on May 13, 2022 in Smith's favor.

Attorney Mostafa commented, "The lemon law provides a fast, accessible, and cost-effective process for consumers to pursue claims against big car manufacturers if a new vehicle does not meet their expectations. It really levels the playing field." Attorney Mostafa further remarked, "My advice would be not to wait – contact an attorney as soon as you notice the issue to set yourself up for success in pursuing your claim."

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Kaelyn Mostafa joined Cohen and Wolf as an Associate Attorney in November 2021 and is part of the firm's Litigation & Dispute Resolution, Higher Education, and Employment & Labor practice groups. Attorney Mostafa focuses her practice on commercial litigation, contract disputes, lemon law claims, and personal injury matters. Attorney Mostafa obtained her B.A., *summa cum laude*, from Roger Williams University, and her J.D., *summa cum laude*, from Quinnipiac University School of Law. She is resident in the firm's Bridgeport office.

### ATTORNEYS

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